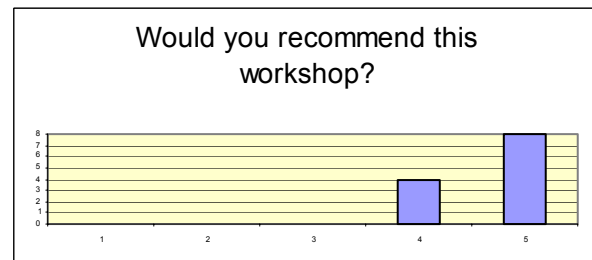
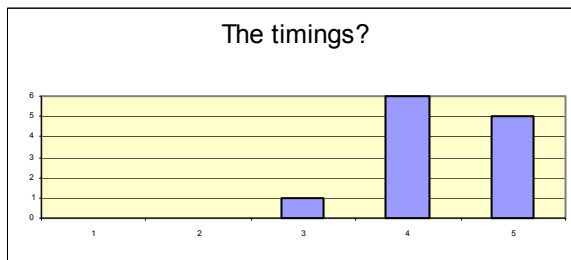
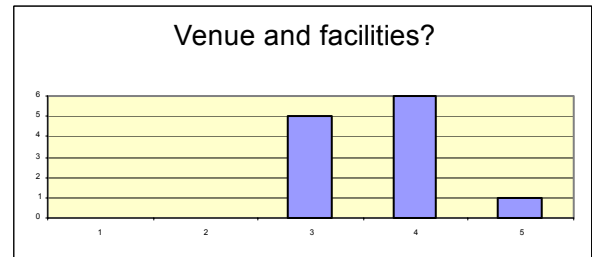
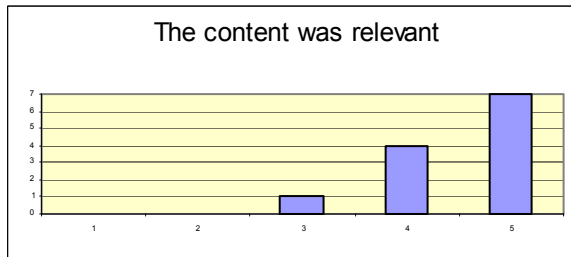
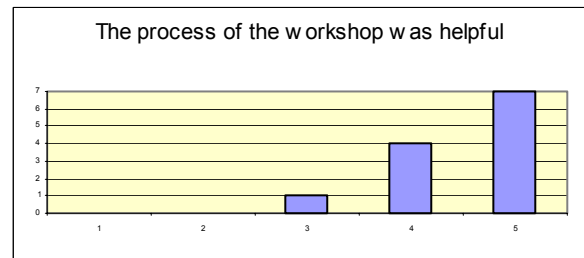
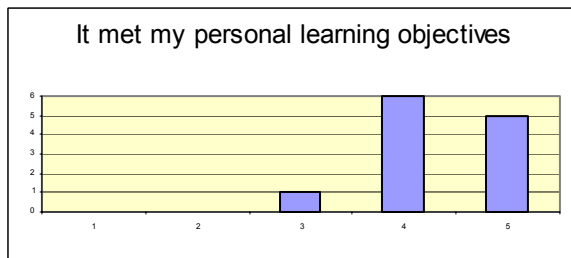


Course Evaluation – “Spreading Good Practice” London, March 2007



What was the most useful bits of this workshop for you?

The idea that "outside the norm" (early implementors) will not bring about project success for the "norm". This light bulb moment will have a very positive effect on my work!

Tools & process for planning & measuring spread

Understanding different behaviours in relation to who to work with and when and where to put energy

Practical examples on how to spread and develop improvement. This was most helpful as I could relate this to my own work, ideas I can try out.

Lots of examples used from both Sarah and members of the group that helped me to put what was being discussed into context. Also Sarah's honesty was useful.

Really enjoyed sharing of experiences from facilitator i.e. mini case studies

Exploring the norm and why that's important for engagement and designing for change

Tip and hints; definitions to help understand spread terms; understanding curve

Planning: total numbers, stratifying your influencees, re-invention, impact measures.

Help me to identify areas where I need to change my "behaviour" but also tools/knowledge to understand how to manage "behaviour" in others. I have been a victim of "idea bias".

Excellent day - exhausting but very worthwhile!

Many nuggets which have helped me inform my thinking in relation to current work projects

How can this event be improved?

Only by being longer - it was brilliant. Very thought provoking. Actually I don't think I networked as much as I could have so perhaps a slightly longer lunch.

Only comment would be better if closer to home and slighter larger room

Would have appreciated more on the how to do things. Looking at practicalities - timeframes, resource implications, personal skills needed etc. Would be interested to know how patient and public involvement fits with this work.

May be helpful to work through an application i.e. take one scenario and apply systematically as summary of learning

Very little - perhaps room size/set up

Encourage participants to bring real projects / issues

More interactive group work