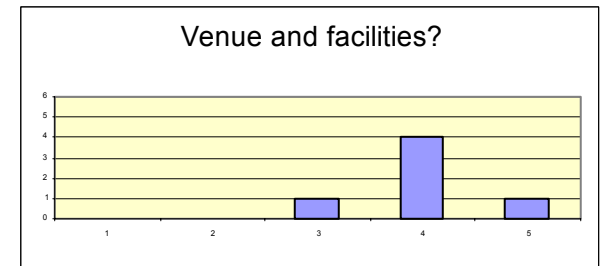
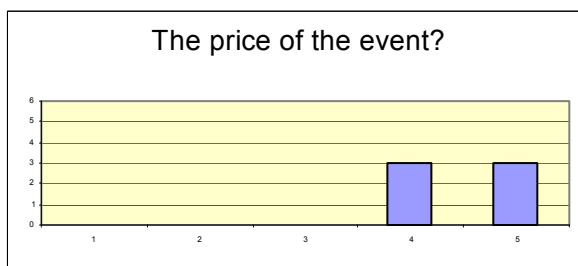
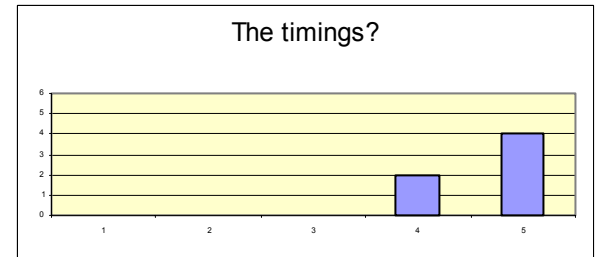
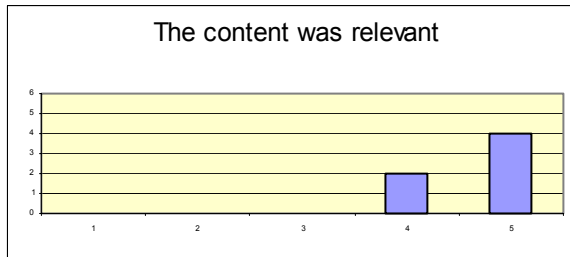
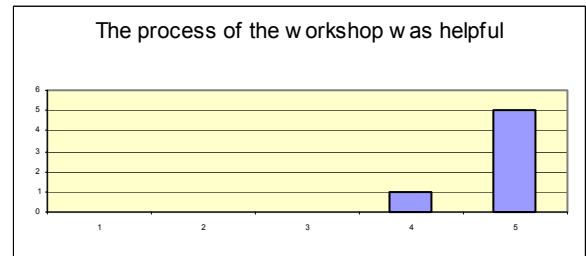
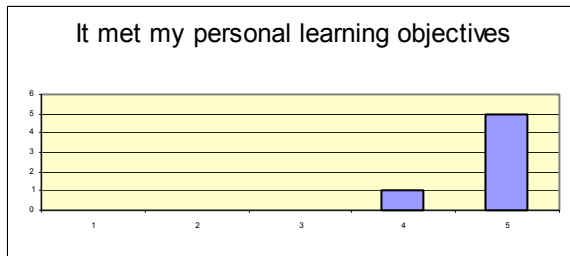


**Course Evaluation – “Diagnostic Skills for Organisation Improvers”
25th September 2006**



What was the most useful bits of this workshop for you?

- Thinking of the organisation as a patient; will be able to use this analogy as working areas for staff to easily recognise problems
- Treating the organisation as a patient
- Diagnosing symptoms and looking at vital signs
- Analysing my own working style and realising why things might not have worked
- Most of it is going to be very useful - no one thing stood out
- I found the small group great because it allowed lots of discussion
- Analogy between the human body and the organisation; able to relate
- Very good
- The patient analogy - language of the practitioner

How can this event be improved?

- Few more people from other areas
- More people attending for greater discussion
- Don't think it can - it was responsive to individual questions and needs, so it was relevant to all
- Maybe the use of practical ward based NHS organisational change and how it is approached

What other topics do you feel would be helpful to consider as learning events?

- More in depth stuff on appreciative inquiry
- A.B.C. - (Awareness of Behaviours & Consequences)