

**THEORY INTO ACTION  
EVALUATION**

**COHORT 2 – September 2008**

<b>Session content</b>	<b>Essential</b>	<b>Useful</b>	<b>Not useful</b>	<b>Please specify</b>
<b>Workshop 1:</b>				Did not attend
New leadership competencies	5	4		
Systems thinking:	4	1		This is the first time I have understood this
• Customer	6	3		
• Redesigning processes	6	3		Kate Silvester = excellent
• Waste	8	1		Particularly useful
• LEGO game	4	5		Missed this session
Getting the daily work done (learning loops game)	3	5		Powerful and numerable learning experiences (also lego game)
Conference call 1		5	3	Unable to take part Already use conference calls
<b>Workshop 2:</b>				
Patient & Public Involvement	3	3	3	Didn't fit with the program x 2 More "PR" than relevant to the course Missed
Developing Championship Teams	7	2		Particularly useful
Breakthrough improvement:	6	1		
• Creativity and Innovation	6	4		
• Making decisions jointly	6	4		
Keeping track - measurement of improvement:	4	2		Unable to attend
• Basics of data	3	4	1	Found special cause effect difficult at first Unable to attend Already done before
• SPC practical	4	4		Particularly useful
Conference call 2		4	1	Unable to participate x 4
<b>Workshop 3:</b>				
Working collaboratively	5	4		
Applying and sharing ideas	6	4		Not present Particularly useful
Sustaining improvement	9			Not present Particularly useful Very important, always a challenge
<b>Resources provided:</b>				
The Leader's Handbook	4	6		Fantastic resources I have

				enjoyed working through (incl IL Guide and Thinking differently)
Improvement Leader's Guide	7	3		Use these quite a bit already
Thinking Differently	7	3		
Going Lean in the NHS	3	4		
Sustainability model and guide	2	8		
Rucksack/paper/pens etc	5	5		Loved this!

Good mixture of participants which gave us an opportunity to share experiences  
 Great facilitators and interesting interactive exercises  
 Found the ½ day afternoon session difficult to switch off from work.  
 Useful to have two members of same team on the workshop at the same time as we could work on things together throughout the course.  
 Sarah Fraser was an excellent facilitator.  
 Kate Silvester was excellent; I enjoyed her talk, lots of useful information  
 Morning half day is better than afternoon – difficult to get away / unwind from morning work  
 Excellent in content and quality; only sorry I couldn't attend full course  
 A really useful course that I have enjoyed attending. I wonder if it could be done over full days in stead of a combination of half and full days due to problems getting away from work.  
 If only some of the senior leaders would attend and learn from it.  
 Found all sessions very interesting and illuminating – many thanks.  
 Need to spend time now looking more closely at some of the tools to see what can be applied realistically within personal sphere of influence as full signup at senior management level not fully forthcoming at present  
 Would have welcomed more role play with regards interactions, group work etc.  
 Found it very useful as I have been able to use many of the aspects already.  
 Clinicians should attend. Would be good for clinicians and manager who work together to attend together. Change could be agreed from both aspects and be easier to implement and engage all ranges of staff  
 Practical work good, making good mix of facts etc  
 Participants from all areas giving views etc.  
 ½ day session would be better in the morning rather than the afternoon.