



Russell Dunmore

Key Projects

National Coach (QIPP LTC Work stream)at Department of Health

Working at a national level to support health and social care teams with service improvement and transformational change, in line with government policy and reform

Key achievements:

Recruitment of locality teams from across England to engage in a national 'Ignition Phase' to embed primary drivers to create large scale change and service improvement, within a very challenging NHS environment

- Coaching and supporting individuals and teams, communicating drivers for change and national best practice, to support achievement of QIPP (Quality Innovation Productivity & Prevention) plans
- Working at a very senior level linking with DH, NHS CEOs, Strategic Health Authority leads with the requirements of high political awareness and confidentiality
- Planning, delivering a 'virtual work stream' e.g. electronic communication , alongside developing and delivering a series of workshops to support spread improvements
- Lead for developing and delivering lead co-ordinator development programme.

- **August 2009** – Review of monitoring and management of cancer patients against the National Waiting Time Standards. This was conducted following a drastic downturn in Trust reported performance against the national standards.
- **August 2009** - Review of Training and development needs and provisions for all staff caring for stroke patients within the East Midlands Stroke Network region. (on behalf of Improvement SolutionsLtd.)
- **April 2009** – Review of Training and development needs and provisions for healthcare staff working within Leicestershire County prison services.
- **November 2008 – March 2009** – Provision of Team Coach development Programme for Service improvement Facilitators working within the East Midlands Cancer Network.

Support for National Programmes

NHS Improvement 2008 –Present

- Development and delivery of assessment centre for recruitment of National Improvement Leads working across all elements of the Improvement agenda – Cancer, Stroke, Heart, Audiology, Diagnostics

- Team development and coaching support across all programmes – working with Programme Directors and their teams to support internal team working both within their own teams and across the whole programme. (This work covered the following NHS Improvement Programmes - Cancer, Stroke, Audiology, Heart, Communications, Diagnostics)

Improvement Solutions December 2008

- *Conducted stroke service review on behalf of the East Midlands Stroke Services Network*

Medicines Management Collaborative (National Prescribing Centre) 2002 - 2009

- Development and provision of service improvement capability skills building programme for project facilitators (all waves from 2002- 2008)
- Advising and supporting individual project facilitators in aspects of improvement work
- Presentation and facilitation of workshops at national collaborative events (all waves)
- Facilitation of national team development days
- Development and delivery of assessment centre for recruitment of medicines management facilitators

Royal Pharmaceutical Society 2006 – 2009

- Design and facilitation of action learning sets to support the delivery of the Leading Across Boundaries Programme
- Providing consultancy advice to project teams around areas of project selection and improvement methodologies

National Clinical Governance Support Team 2001- 2007

- Design and delivery of 6 team coach development programmes for service leaders and Directors
- Delivery of materials for 5 day National Clinical Governance Programme
- Providing consultation, advice and skills development in accelerated improvement methodology – The Protected Time Project

National Primary Care Development Team 2001 – 2005

- Development and delivery of a 5 -7 day change management capability skills building programme for project facilitators across 11 regional centres
- Development and delivery of development days for National centre leaders
- Skills capability training in the facilitation of accelerated redesign events
- Presentation and facilitation of workshops at national collaborative events – all centres