

# Results Summary

## Evaluation: Nov08 Masterclass in Exeter

1. Did the course meet your expectations?		Response Percent	Response Total
1	My expectations were exceeded <input type="text"/>	75%	6
2	My expectations were met <input type="text"/>	12.5%	1
3	My expectations were partially met <input type="text"/>	12.5%	1
4	My expectations were not met	0%	0

Statistics based on 8 respondent(s). 0 skipped.

2. What aspects did you find most useful? (Choose one or more responses by holding down CTRL key as you select))		Response Percent	Response Total
	The materials and other handouts <input type="text"/>	25%	2
	Interaction and participation in the group <input type="text"/>	75%	6
	The overnight stay and time to network <input type="text"/>	37.5%	3
	Use of and processing of video scenarios <input type="text"/>	100%	8
	The ABC framework for communication <input type="text"/>	87.5%	7

Statistics based on 8 respondent(s) 0 skipped.

### 3. How could you improve on the event for next time?

(7 total)

:

**1**  
(599488) A bit more explanantion of the scenario VT exercise before it starts

**2**  
(596125) Larger room for the videoing

**3**  
(599594) Clearer pre-briefing on purpose of the course

**4**  
(597667) Perhaps a little bit more of an explanation on the impact that communicating in this way has on the individual that you're communicating with.

**5** more time for the video groups - this was really valuable for practising DAPs in a more

(600366) realistic setting.

**6**  
(606330) Perhaps some of the paperwork to look at beforehand

**7**  
(613721) Better organisation of video session...I know it was a mystery why they didnt work but smaller groups might have been good so that you actually had more time in the "hot seat"

**3. How could you improve on the event for next time?**

(2 total)

:

**1**  
(599488) Lost a bit of time with technical difficulites but sometimes this happens

**2**  
(613721) Clearer instruction for practical sessions and a bit more interaction. Whilst I appreciate that "nothing is wrong", I found it really helpful in the practical sessions to hear how you would use the framework and by hearing some more experienced use of the framework increases breadth of how we used it. I think there was a tendency for us to become focussed on one way of doing it and that was good, but sometimes just hearing alternatives was good

**3. How could you improve on the event for next time?**

(1 total)

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**1**  
(613721) You seemed a little tired and sometimes disinterested, Sarah, as if you were perhaps a bit jaded or bored. This wasnt all the time, I just got the impression that you have done this an awful lot and perhaps that made it more difficult to help us go through the "discovery phase"

**4. Please rate the masterclass venue**

	Response Percent	Response Total
Excellent	50%	4
Met the requirements	37.5%	3
Adequate, some deficiencies	12.5%	1
Inadequate	0%	0

Statistics based on 8 respondent(s) 0 skipped.

**5. What other training and education needs do you have? :**

(3 total)

**1**  
(600366) chairing meetings; assertiveness training

**2**  
(613721) lots!

**3**  
(599488) Leading project teams. SPC - hands on learning

**6. If you have any other feedback then please enter it here**

(5 total)

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**1**  
(600339) On a personal note I would like to thank you so much for taking this course. I have gained so much from it and I feel much more confident about my communication style now. We are all Dapping like mad here to great effect! We are starting to cascade the learning at our next team meeting and so the spread begins...  
It was one of the most valuable training courses I have ever attended.

**2**  
(600366) Really enjoyed the 2 days - great technique which I have found works on unsuspecting adults as well as children! Good mix of theory and practice to keep the interest up.

**3**  
The techniques described with lots of practice and the chance to debate the effects of the

(613721) techniques was very useful. I think you pitched it just right for the group, with perhaps just a little more explanation re the practical sessions which I felt took a while to get going but were really useful

I appreciate your hands off approach letting us get to grips with practising and not wanting to overwhelm us, but as I have said above a little more interaction during the video session would have given us a bit more depth

I came back energised and determined to use a number of the techniques, at work, at home and also with my Rugby team I coach/manage

so big thanks as it has been very helpful....I look forward to some follow up time that I understand the guys at the pct will be arranging

thanks

**4**  
(599488) It was fantastic. I feel inspired and motivated. It is the type of practical learning that keeps growing after you have completed the course. Will enhance my work but I feel that I have also gained real life skills. Thankyou very much.

**5**  
(597667) I wanted to give feedback using the framework that we'd been given but it's not in the handouts (I gave my copy to the person I was giving feedback to)! I thought that it was a really, really useful framework and felt comfortable using it. I suggest that it is e-mailed out to the delegates.

I liked the way that the Sarah facilitated and taught. It made me feel confident in using my newly acquired skills and also quite inspired. In particular, the examples that she gave were relevant and she answered questions and queries clearly. She also has hints and tips when people spoke about particular situations that they have to deal with, even suggesting wording. This style emphasised Sarah's wide range of experience and also her skills as a "teacher". Brilliant!